



M.DECO products are designed and made to last a lifetime. If an issue does arise, we're here to help .

Marble Furniture 10 Years warranty

A 10-year warranty covers the structural integrity of all of your marble furniture. The warranty specifically relates to frames, suspension and support, it ensures your purchase is free of defective workmanship in marble furniture that is subject to normal application and has been carefully maintained and sensibly used.

Terms and Conditions

The benefits given to You by this warranty are in addition to other rights and remedies You have under law in relation to the Goods or Services to which this Warranty relates. Our Goods come with guarantees that cannot be excluded under the Australian consumer Law.

You are entitled to a replacement or refund for major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Goods repaired or replaced if the Goods fail to be of acceptable quality and the failure does not amount to a major failure. We will not be liable for any claim for breach of any warranty given under these warranty terms unless You satisfy us that You have strictly complied with any of Our instructions relating to the relevant Goods. 1. You must; (a) notify Us in writing of Goods or services failed to comply with the relevant warranties detailed above within seven (7) days of the delivery of the relevant Goods; and (b) provide photos accompanied with a written comment of the alleged fault or defect to facilitate the claim process;and (c) preserve as far as possible for Our inspection, Goods that are alleged not to comply with the relevant warranties. We will investigate the alleged fault. This investigation may include inspecting the photos and comment provided by You, contacting You for further details on inspecting the item in question; If We find a claim to be valid, We will at Our option, repair, replace or reimburse You for the costs of the Goods in accordance with these Terms and any applicable Australian consumer law. If an inspection is required to determine the nature and cause of the issue, this will be conducted by a representative of Ours at a mutually convenient time. The warranty covers the cost involved in the repair but excludes any transport or freight costs associated with the claim.