



## **RETURNS & EXCHANGES POLICY**

Please inspect your purchase immediately upon delivery. If there is a problem with your order, contact us.

All of M.DECO products are made on order , we don't do any stock .

All products are final sale, and not eligible for refunds or exchanges .

## **PRICE**

All transactions are processed in Australian dollars .

## **QUOTATIONS**

Quotations are valid for 30 days barring errors or omissions.

## **LEAD TIMES**

Once your order has been received and has progressed into production, our team will advise an estimated completion date by email. These can vary through the course of the year with peaks in demand. Specifications All drawings, dimensions, samples, descriptive matter and specifications are intended as a guide only.

M.DECO reserves the right to change, alter or modify the design, dimensions, construction or costing of any item of marble products without prior written notice.

## **ORDER CONFIRMATION**

An order confirmation will be forwarded to you in acknowledgment of receipt of your order. This document supersedes all prior correspondence in relation to your order (verbal, written, graphic or otherwise). We will proceed with your order, as per your order confirmation, unless we receive written notification of any requested changes with 24 hours.

## ORDER AMENDMENTS

Once your order has been confirmed, any request for subsequent changes must be sent in writing. No guarantee can be given that the requested change can be made. Any variation or cancellation agreed to by M.DECO will incur additional costs.

## DESIGN CHANGES

Modifications to products outside the standard specifications may be possible. All requests for modifications must be submitted in writing and are subject to M.DECO approval. Additional lead time and surcharges might apply.

## PAYMENT

Our standard payment terms are 50% deposit on order confirmation, balance due prior to release of the goods ex manufacturers. Goods remain the property of M.DECO until full payment has been received.

All of our prices are in Australian dollars (AUD) and include GST (Goods and services tax) as of 2017.

We accept Visa, MasterCard, Electronic Funds Transfer via BSB.

## DELIVERY

We deliver to nationwide Australia.

Minimum Ordering Qty is different as per delivery states.

NSW, VIC, QLD – less than full container order accepted, other Australian states require full container on delivery.

# M.DECO